CENTRIC GAS

BUILDER SERVICE LINE & METER REQUIREMENTS

Effective March 2026

THE CENTRIC DIFFERENCE

Centric, headquartered in Texas, is a premier provider of natural gas distribution infrastructure serving residential and commercial real estate developments.

We **partner with developers** early to deliver safe and reliable gas service that supports long-term community value and predictable operating outcomes.

Our approach emphasizes early coordination, disciplined execution, and lifecycle reliability, ensuring gas infrastructure is delivered on time, integrates seamlessly with development plans, and performs for decades.

Unparalleled Value Creation

Centric delivers value through predictable infrastructure delivery, long-lived assets, and competitive deal structures, helping developers reduce execution risk and enhance project economics.

Early-Stage Partnership

We engage during planning and entitlement to align gas infrastructure with site design, construction phasing, and development schedules, minimizing surprises and downstream delays.

Elevated Service & Care

Centric combines the responsiveness of a local partner with the operational rigor and safety standards of a regulated utility,delivering consistent outcomes developers can rely on.

Disciplined, Future - Ready Infrastructure

Our systems and processes are built for long-term safety, regulatory compliance, and operational excellence, ensuring infrastructure that performs reliably across market cycles.

GAS DISTRIBUTION

Centric delivers reliable, well-coordinated natural gas infrastructure that aligns with development schedules, supports predictable project execution, and drives safe, long-term service and customer satisfaction.

Efficient Infrastructure Delivery:

- Dedicated project managers coordinate with development and construction teams to align gas installation with site readiness and build schedules.
- Standardized processes and construction management systems support consistent execution, clear communication, and reduced rework.

Predictable Meter Set & Service Activation:

- Defined workflows for meter installation and service activation help reduce uncertainty at the final stages of construction.
- Clear coordination between field teams and builders supports timely occupancy and smoother hand offs to homeowners.

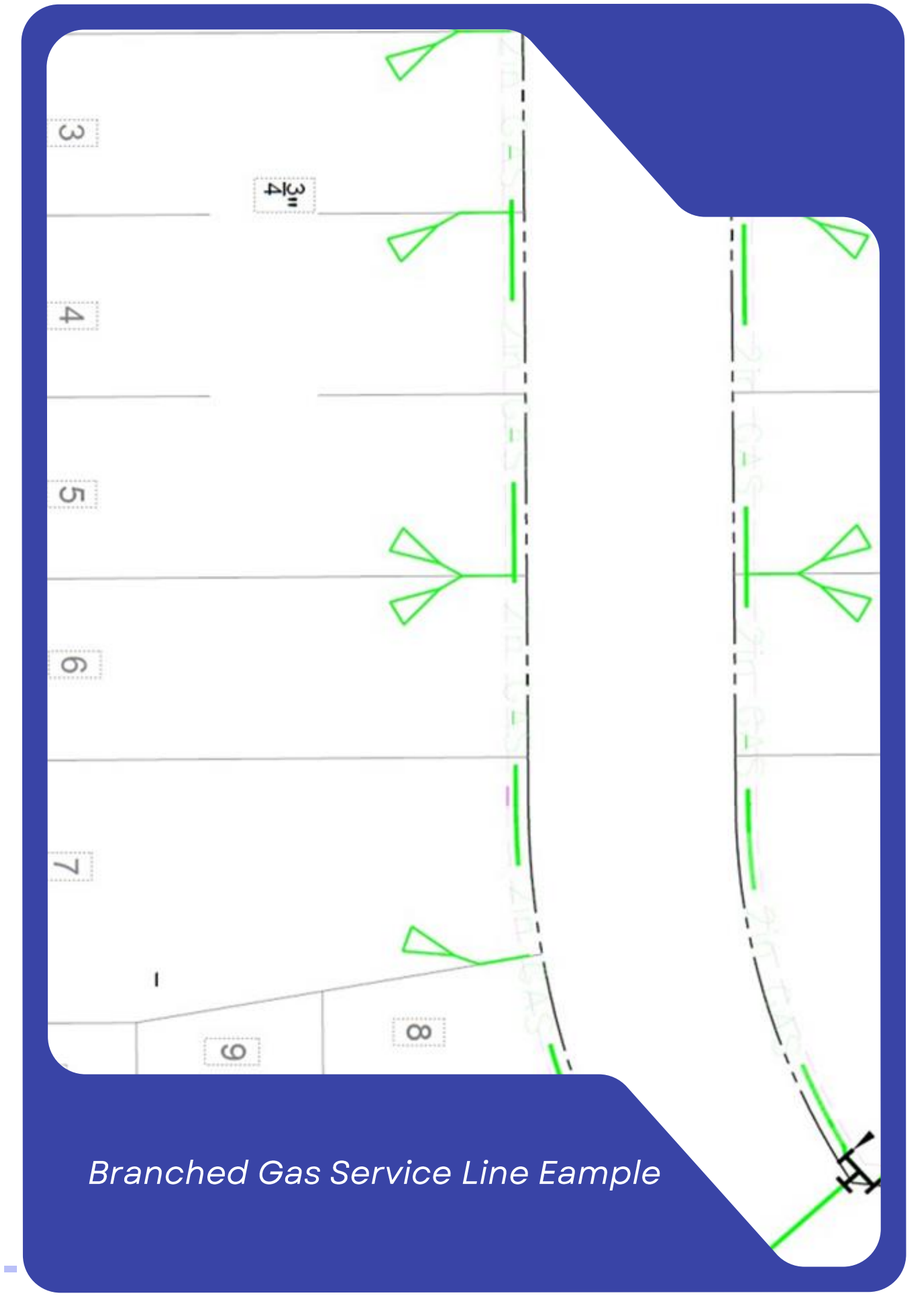
Operational Systems & Safety Focus:

- Operational systems support accurate service tracking, system monitoring, and regulatory compliance.
- Infrastructure and processes are designed to prioritize safety, reliability, and long-term system integrity.

SERVICE REQUEST PROCESS

Please complete the following steps to request natural gas service:

1. **Submit Service Request:**
   a. Submit a Gas Service Line Installation Request - Service Line Request Form
   b. If your company isn't listed, select "OTHER" and provide the builder's name.
   c. Fully spell out street names (e.g., "Cassena Grove Place").
2. **Coordinate Timing:**
   a. Request service as soon as plumbing top out date can be determined.
   b. Grading must be within 5" of final grade height.
3. **Service Line Installation:**
   a. Allow 2-3 weeks for service line installation (weather permitting).
   b. Service lines must be installed before requesting a meter.
4. **Payment:**
   a. For custom builders or commercial addresses, payment is **required before meter installation.**
5. **Meter Installation:**
   a. Ensure the exterior is complete, service lines are installed, appliance lines are capped or connected, and plumber gauge is removed.
   b. Submit the Meter Service Request - Meter Request Form
   c. The meter will be set 10-15 days once the Meter Service Request Form is submitted.
6. **Meter Unlock Request:**
   a. Ensure valves are installed & plugged, power and water utilities are available, unlock home during business hours.
   b. Submit a Meter Unlock Request – Meter Unlock Request Form
   c. Allow 3 business days for completion.
7. **Post-Sale & Termination:**
   a. New owners must complete a **Universal Natural Gas Application Form** to transfer service - Application for Service Form
   b. To terminate service, submit a Service Termination - Service Termination Request Form



Branched Gas Service Line Eample

SERVICE REQUEST STANDARDS

Safety and integrity are the cornerstones of every Centric community. To uphold these values, the Centric in-house engineering team strategically pre-designs service lines to run along the opposite property line of the Underground Electric Distribution System (URD). These engineered designs utilize a joint trench, two-home branch connection strategy helping reduce line strikes while enhancing the community's aesthetic with a cleaner, more polished appearance.

Service Line Builder Responsibilities:

- Builder representative is to submit their Gas Service Line Installation Request Form when the home goes vertical.
- Follow Gas Stub-Out & Riser Specifications.
- Ensure Meter Location Restrictions are adhered to.

GAS STUB-OUT & RISER SPECIFICATIONS

Gas Stub-Out Requirements:

- From the home's gas stub-out to the meter location, no objects, structures, or obstructions shall be installed behind or underneath the meter.
- Stub-out must come out 4-10" from the house
- Stub-out must be between 26-48" above final grade

Gas Riser Requirements:

- Installed 2 ft LEFT of gas stub-out
- Installed prior to final grading
- Must remain visible above grade

GAS METER LOCATION RESTRICTIONS

Gas Meters CANNOT be:
Behind fences
Under decks, porches, stairways, or balconies
Inside garage
In enclosed or concealed spaces
On the back of the house

Must be properly spaced from hose bibs and utilities.

*Please refer to the illustration in **Page 9** for the regulator vent placement requirements and the dimensional tolerances that determine the acceptable location of the home's gas stub-out to prevent encroachment issues.*

REGULATOR CLEARANCE REQUIREMENTS

Regulator Vent

Clearance Zone Must Remain Free of Obstructions.

HOME MUST:

3 FT Minimum (Horizontal)

- Doors
- Windows
- Electric Meters
- Natural Draft Vents
- Ignition Sources

10 FT Minimum

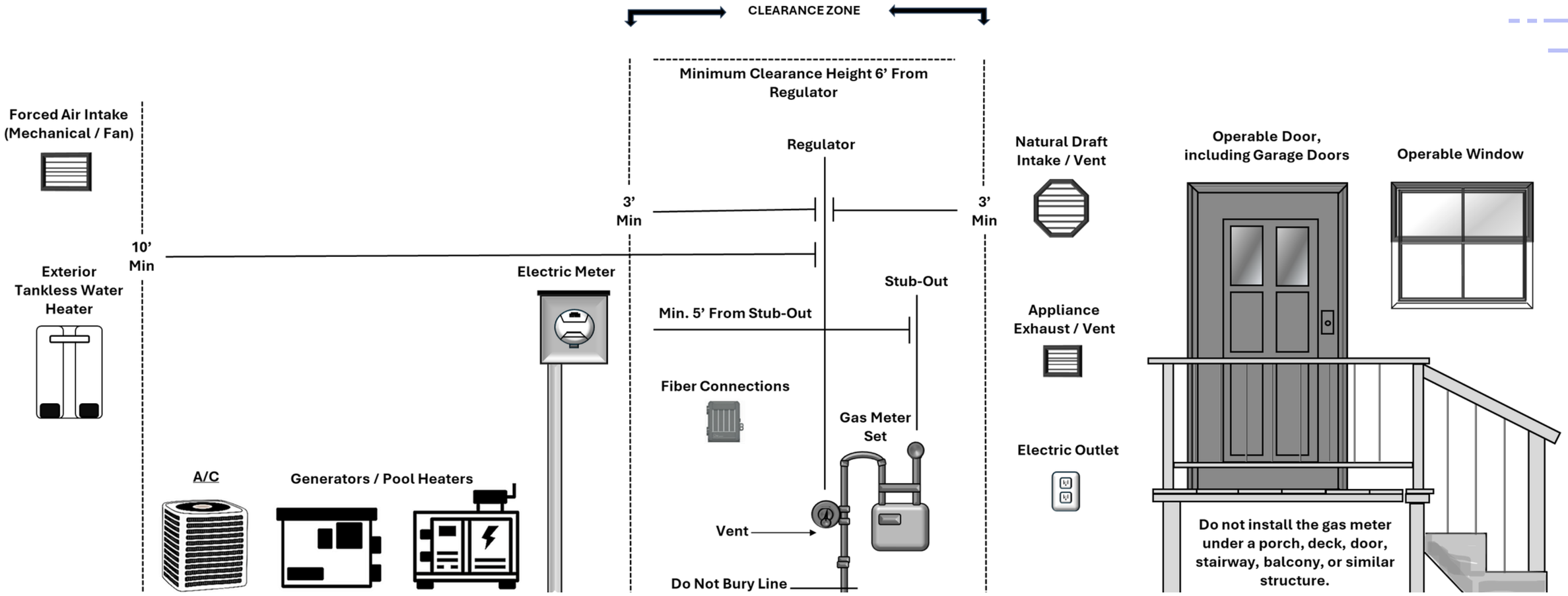
- Forced Air Intakes
- Mechanical Vents

*Please refer to the illustration in **Page 9** for the regulator vent placement requirements and the dimensional tolerances that determine the acceptable location of the home's gas stub-out to prevent encroachment issues.*

REGULATOR CLEARANCE

The National Fuel Gas Code (NFPA 54) requires a minimum clearance of 3 feet horizontally and 6 feet vertically from the regulator vent to any ignition sources, building openings, and natural draft air intakes or vents. A clearance of 10 feet is required horizontally and vertically from the regulator vent to any forced-air (mechanical) intakes or vents.

NOTE: Ignition sources, building openings, intakes, or vents shall not be located within the "Clearance Zone" but may be located to either side of it, provided they remain outside the defined boundaries.



COMMON INSTALLATION FAILURES

Installation will be delayed if the following occur:

- Meter is located behind fence
- AC condenser installed within clearance zone
- Smurf duct placed directly behind gas meter
- Grading is not within 5” of final grade height
- Hardscape poured before service line install
- Meter location is blocked by landscaping or hose bib
- Less than 3’ radius from regulator vent to operable windows, vents, or power sources

BEFORE METER RELEASE

HOME MUST:

- Pass 3rd party inspection (if inspection is required)
- Have all isolation valves installed
- Have all appliance caps/plugs installed
- Have attic ladder installed (if applicable)
- Have ground clamp installed
- Plumber (house) gauge removed

BUILDER SERVICE FORMS / LINKS

Please use the following links and/or QR Codes to access previously mentioned forms.

GAS SERVICE LINE INSTALLATION REQUEST

www.unigas-tx.com/gas-service-request

GAS METER INSTALLATION REQUEST FORM

www.unigas-tx.com/meter-service-request

METER UNLOCK REQUEST FORM

unigas.meter-unlock-request-form

SERVICE TERMINATION REQUEST

www.unigas-tx.com/unigas-service-termination-request

HOMEOWNER TRANSFER

Builder must provide homeowner these links/QR codes to ensure service is transferred out of the builder’s name.

UNIVERSAL NATURAL GAS (UNIGAS) APPLICATION FORM

www.unigas-tx.com/unigas-application-for-residential-service

SERVICE TERMINATION REQUEST

www.unigas-tx.com/unigas-service-termination-request

UNIGAS CUSTOMER SERVICE CONTACT INFORMATION

M-F : 8:30 am - 4:30 pm

www.unigas-tx.com

281-252-6700

info@unigas-tx.com

YOUR SAFETY COMES FIRST

1

Immediate Evacuation

Leave the leak area immediately.

2

Avoid Ignition Sources

Do not light a match, start an engine, use a phone, turn lights switches on or off; as this may cause a spark and ignition of gas.

3

Emergency Contact

Give your name, phone #, a description of the leak and its location to the operator.

4

Public Safety Alert

Warn others to evacuate the area. Do not drive into a leak or vaper cloud area.

IN EMERGENCIES MOVE TO A SAFE DISTANCE AND THEN CALL 911 AND 1-800-925-0705.

IMPORTANT CONTACTS

GAS LEAK / EMERGENCY DISPATCH

281-252-6700; option * or 1-800-927-0705

If you believe there may be a gas leak, call immediately. DO NOT EMAIL!

GENERAL SERVICE SUPPORT

service@unigas-tx.com

UNIVERSAL NATURAL GAS WEBSITE

www.unigas-tx.com